

FAQ's for E-Z Door Machines:

Q- What is included with the machine I purchase?

A- Three or four carbide insert cutters of your choice depending on what model machine you purchase. You can download a PDF file of the standard shapes from this web site. Other shapes are available at an additional cost. Also included are two standard templates to cut raised Cathedral panels. These shapes can be downloaded from an Adobe file from this web site. The two standard templates included, (template #1 and #2), are for cutting 1 1/8" tall Cathedrals from 6 1/2" to 18 1/2" wide panels.

Q- What carbide insert cutter profile choices do I have?

A- Download the cutter PDF file from this web site. Any three or four cutter profiles (depending on the machine model) may be chosen from this list. Other shapes are available at an additional cost.

Q- What other raised panel shapes can I cut?

A- Download the Cathedral and Eyebrow Template Adobe file from this web site. There are a total of twelve templates to choose from. Three templates make up the 1 1/8" tall Cathedral set, two templates make up the 2" tall Cathedral set, four templates make up the 1 1/2" tall Eyebrow set and three templates make up the 7/8" tall Eyebrow set. Other templates, including a set of flat top Cathedral templates, are not shown on web site and are sold individually. Call for pricing.

Q- Will the machine be set up to run when I get it?

A- Yes, the machine will be set up to run your chosen insert cutters and the two included 1 1/8" Cathedral templates. However, there is a simple set-up procedure before you actually start cutting parts.

Q- Can I cut parts longer than the machine travel?

A- Most people are replacing shapers with the E-ZDoor machine. An additional standard Rail & Stile cutter cost less than \$400. Take one existing shaper with power feed, tool it with a Rail & Stile cutter and use it as a dedicated machine for cutting long stiles. This set-up also works well as production demands increase. It allows for an entry level operator to feed the shaper while allowing the E-ZDoor machine to do the coping, panels, and profile cuts on rails and panels.

Q- What is the power requirements for this machine?

A- 208V - 220V, Three phase, 22A is standard. 208V – 220V, Single phase, 38A is available, however the electrical components are more costly and we do charge more. Call for pricing.

Q- What is the footprint dimensions of this machine?

A- The machine requires 128" X 54" area to operate.

Q- What does this machine weigh?

A- The machine weighs 1,250 lbs. Crated it weighs approximately 1,700 lbs.

Q- Is shipping cost included?

A- No. All machines are FOB Lexington, NC. and we must crate the machine to protect it if shipped common carrier. We can line up the truck or you can. Call for pricing.

Q- What are the crated dimensions of this machine and freight class for shipping?

A- 100" long, 54" wide and 60" tall. Freight Class 85.

Q- Can I pick this machine up at the factory in Lexington, NC?

A- Yes, however, if you do not have a Sales Tax Certificate of Exemption, Form E-595E, you must pay 6.75% tax. This tax will not be charged if shipped common carrier. Machines picked up at factory will not be crated.

FAQ's for E-Z Door Machines (CONTINUED):

Q- Does this machine come with a service technician?

A- A service technician is not normally needed to run the machine. The instructions and web video should be sufficient for normal operation. If you have a question or a service technician is required, please call our service department at 800-438-1054.

Q- Where do I purchase parts for this machine?

A- Please call our Parts Department at 800-438-1054.

Q- What warranty comes with this machine?

A- Fletcher Machine Company, Inc. warrants to the original user of this machine that it is free from defects in materials and workmanship for 1200 hours or 6 months from shipment, whichever occurs first. As the sole and exclusive remedy in discharge of its obligations under this warranty, the seller agrees to repair or replace, FOB Lexington, N.C. , any equipment or parts of its own manufacture which are proven to the satisfaction of the seller within 1200 hours or 6 months, whichever occurs first, from the date of shipment of the original user to be defective, provided such user gives prompt notice of such alleged defects and if requested by the seller returns the parts to this plant, prepaid, for inspection. Liability for equipment or parts not of the seller's manufacture is limited to such adjustments as the manufacturer thereof makes to the seller.

The seller undertakes no responsibility for work done by others or expense incurred in connection with repair or replacement except on specific written authority from the seller. This warranty for replacement or repair of parts is the only warranty, either express, implied, or statutory, on which the original user purchases the machine; and the seller's liability is expressly limited to the repair or replacement of defective parts, all other damages and warranties being expressly waived by the user.

This guarantee becomes void if article claimed as defective has been repaired or altered in any way or when instructions for installing or operating have been disregarded; or when the article has been subject to misuse, negligence or accident. Proper maintenance and common-sense housekeeping are a necessary part and must be maintained to keep this warranty intact. At no time will seller be liable for more than the actual defect. Improper adjustments and set-ups or damages caused by improper adjustments and set-ups are not covered by this warranty.

Fletcher Machine Company's warranty covers parts only. Any service calls requested by the user after the initial set-up will be billed.

Electrical equipment, pneumatics, and other parts not manufactured by Fletcher Machine Company will be limited to the supplier's warranty.

This warranty excludes all expendable wear items including bearings, seals, belts, sandpaper, sandblocks, cutterheads, bulbs, fuses, brushes, and rubber products.